AstraZeneca HealthCare Foundation Privacy Statement

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Introduction

AstraZeneca HealthCare Foundation respects that the privacy of your personal information is important to you. We have developed this privacy statement to let you know how the Information (as defined below) that we may collect about you will be maintained and used. We may change this statement from time to time so we ask that you revisit this privacy statement to be sure that you are familiar with our current policies because the revised policy will apply to you. In the event we make any changes to this privacy statement we will post the revised policy on this web site together with the date on which we made the most recent changes.

If you are a physician or other health care professional, this statement only applies to Information collected online through this web site, or where we specifically say that this policy shall apply.

Collection of Information

AstraZeneca HealthCare Foundation may collect personally identifiable information about you, such as name, address, telephone number, e-mail address, date of birth, or other similar information ("Information") when you voluntarily submit it to us or when you give permission to others to share such Information with us. Your Information may be used to fulfill your request for information, to send you health-related materials, to develop materials, services and programs that you may find useful, to provide access to your account information, or to contact you. If you do provide Information to us, you agree that we may contact you through a variety of methods including postal mail, e-mail and telephone. From time to time we may also request that you provide us with additional demographic, or other health information through responses to questions or surveys, or through use of search functions or other forms of feedback that we may use to serve you better. Except as specifically provided in this privacy statement, AstraZeneca HealthCare Foundation will not transfer, sell or rent Information to anyone without your consent. We may share your information with other AstraZeneca companies worldwide or with our co-promotion partners. We may occasionally transfer or share your Information with third parties who perform certain services on our behalf. Such third parties have agreed that they will only use the Information on behalf of AstraZeneca HealthCare Foundation. All Information that we transfer or share will be used and disclosed in a manner consistent with the terms of this privacy statement.

Through our web site, AstraZeneca HealthCare Foundation may collect non-personally
identifiable information relating to such matters as: the total number of visits to our web sites, the number of visitors to each page of our web sites, the Internet Protocol (IP) addresses of our visitors, and the time spent on our web sites. We use this information to understand how our visitors use our web sites so we can improve the customer experience. We may also use your IP address to help diagnose problems with our servers, and for purposes of system administration. From time to time we may also share non-personally identifiable information with others.

We gather aggregate data about visitors to our web sites for purposes of improvement of our web sites, and also for market analysis. We may provide information from our web sites in aggregate form without personally identifiable information to third parties. Any third party that receives aggregated data must agree not to attempt to re-identify the persons to whom it belongs.

If you contact us to report on your experience, or the experiences of your patient, with the use of our products or any other pharmaceutical product, we will share your information with the appropriate contacts within the company identified who may contact you for follow up information. Please note that companies may also use the information you provide to submit reports of side effects to government agencies such as the U.S. Food and Drug Administration, or as otherwise required by law or governmental audit per their own policies.

AstraZeneca HealthCare Foundation reserves the right to share your Information in order to respond to authorized information requests of government authorities, the courts, law enforcement agencies or where required by law, or for corporate audits or to respond to complaints or security threats. Further, in the event of a change in the Foundation’s structure, including but not limited to dissolution, we may share your Information with third parties involved in such transactions, such as actual or prospective purchasers, and other business partners, in which case we will obtain written assurances that the Information will be appropriately protected.

Security

AstraZeneca HealthCare Foundation uses reasonable technical and administrative safeguards to protect Information from unauthorized access, use, loss or destruction. Any Information you provide to us is held on a secured web server (a computer that stores web documents, allowing users to access web pages using web client software) operated by AstraZeneca (or by an agent of AstraZeneca performing services on our behalf). Please be advised that although we have tried to create a secured and reliable site for you, the confidentiality of any Information, or communication or material transmitted over the Internet cannot be guaranteed. We urge you to exercise caution when conveying personally identifiable information over the Internet. When disclosing any personally identifiable information, you should remain mindful that such information might be accessible by the public and, consequently, may be collected and used by others without your consent. You should also recognize that your use of the Internet and this site is solely at your own risk.

Cookies

The use of cookies is now standard, and you will find them used by most major web sites. A cookie is a text file stored on a user's computer hard drive containing information about the user. Cookies are used for a variety of purposes, including to help you log into parts of our
web sites, to enable us to track the interests of our users to enhance their experience on this site, for market research purposes, and to deliver content specific to a user's interests. We will place a cookie in the web browser (e.g., Internet Explorer) file of your computer when you visit our site; we or an independent advertising company or other contractor whom we engage may also from time to time deliver a uniquely-numbered cookie to your web browser through an e-mail if you have opted-in to receive e-mail from AstraZeneca HealthCare Foundation. You may delete or decline the cookie using the tools in your web browser, and you may still use our site; however, some parts of our site may not work properly for you.

Minors

We do not knowingly collect directly any personal information from anyone under the age of 13, nor do we knowingly market our web sites to anyone under the age of 13.

Links

As a convenience to you, AstraZeneca HealthCare Foundation may provide links from this web site to other web sites maintained by independent third parties. This privacy statement applies solely to the information collected on this web site. We are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave this site and to read the privacy policies of any web site that you may visit.

Contact Us

We welcome your questions and comments regarding this privacy statement and the use of your Information. You may also contact us to update or correct the Information you have provided to us or to opt out of services that you may have previously signed up for. If you have any questions about this privacy statement or about our use of Information, or if you would like to request any changes be made to your Information, please contact the Information Center at AstraZeneca at 800-236-9933.